

Fresno Pro Dental
Dr. Nguyen & Dr. Le D.D.S

237 W. Shields Ave.
Fresno CA 93705
(559) 227-4120

PATIENT INFORMATION

Date: _____ Home Phone (____) _____ Cell Phone (____) _____

Name _____ Birth Date _____ Soc Sec # _____
 Last Name First Name

Address _____ E-Mail _____
City _____ State _____ Zip _____ Female _____ Male _____

Married _____ Single _____ Widowed _____ Minor _____ Separated _____ Partnered _____ Divorced _____

Patient Employer/School _____ Occupation _____
Employer/School Address _____ Employer/School Phone# _____

Whom may we thank for referring you? _____

In case of an emergency who should be notified? _____ Phone(____) _____

PRIMARY INSURANCE

Person Responsible for Account _____
 Last Name First Name Middle initial

Relation to Patient _____ Birth date _____ Soc. Sec. # _____

Address (if different from patient's) _____ Phone (____) _____
City _____ State _____ Zip _____

Person Responsible Employed By _____ Occupation _____

Business Address _____ Business Phone (____) _____

Insurance Company _____

Contract # _____ Group # _____ Subscriber # _____

ADDITIONAL INSURANCE

Is patient covered by additional insurance? YES _____ No _____

Subscriber Name _____ Birth date _____ Relationship to Pt _____

Address (if different from patients) _____ Phone (____) _____
City _____ State _____ Zip _____

Subscriber Employed by _____ Business Phone (____) _____

Insurance Company _____ Soc. Sec # _____

Contract # _____ Group # _____ Subscriber # _____

ASSIGNMENT AND RELEASE

I certify that I, and/or my dependent(s) have insurance coverage with _____ and assign directly to **Dr. Nguyen & Dr. Le Fresno Pro Dental** all insurance benefits, if any otherwise payable to me for services rendered. I understand that I am financially responsible for all charges whether or not paid by Ins. I authorize the use of my signature on all insurance submissions. The above named doctor may use my health care information and may disclose such information to the above named insurance company and their agents for the purpose of obtaining payment for services and determining insurance benefits or the benefits payable for related services. This consent will end when my current treatment plan is complete.

Signature of Patient, Parent, Guardian

Date

MEDICAL HISTORY

PATIENT NAME _____ Birth Date _____

Although dental personnel primarily treat the area in and around your mouth, your mouth is a part of your entire body. Health problems that you may have, or medication that you may be taking, could have an important interrelationship with the dentistry you will receive. Thank you for answering the following questions.

- Are you under a physician's care now? Yes No If yes, please explain: _____
- Have you ever been hospitalized or had a major operation? Yes No If yes, please explain: _____
- Have you ever had a serious head or neck injury? Yes No If yes, please explain: _____
- Are you taking any medications, pills, or drugs? Yes No If yes, please explain: _____
- Do you take, or have you taken, Phen-Fen or Redux? Yes No _____
- Have you ever taken Fosamax, Boniva, Actonel or any other medications containing bisphosphonates? Yes No _____
- Are you on a special diet? Yes No
- Do you use tobacco? Yes No
- Do you use controlled substances? Yes No

Women: Are you Pregnant/Trying to get pregnant? Yes No Taking oral contraceptives? Yes No Nursing? Yes No

Are you allergic to any of the following?

- Aspirin Penicillin Codeine Local Anesthetics Acrylic Metal Latex Sulfa drugs
- Other If yes, please explain: _____

Do you have, or have you had, any of the following?

- | | | | |
|---|---|--|--|
| <p>AIDS/HIV Positive <input type="radio"/> Yes <input type="radio"/> No</p> <p>Alzheimer's Disease <input type="radio"/> Yes <input type="radio"/> No</p> <p>Anaphylaxis <input type="radio"/> Yes <input type="radio"/> No</p> <p>Anemia <input type="radio"/> Yes <input type="radio"/> No</p> <p>Angina <input type="radio"/> Yes <input type="radio"/> No</p> <p>Arthritis/Gout <input type="radio"/> Yes <input type="radio"/> No</p> <p>Artificial Heart Valve <input type="radio"/> Yes <input type="radio"/> No</p> <p>Artificial Joint <input type="radio"/> Yes <input type="radio"/> No</p> <p>Asthma <input type="radio"/> Yes <input type="radio"/> No</p> <p>Blood Disease <input type="radio"/> Yes <input type="radio"/> No</p> <p>Blood Transfusion <input type="radio"/> Yes <input type="radio"/> No</p> <p>Breathing Problem <input type="radio"/> Yes <input type="radio"/> No</p> <p>Bruise Easily <input type="radio"/> Yes <input type="radio"/> No</p> <p>Cancer <input type="radio"/> Yes <input type="radio"/> No</p> <p>Chemotherapy <input type="radio"/> Yes <input type="radio"/> No</p> <p>Chest Pains <input type="radio"/> Yes <input type="radio"/> No</p> <p>Cold Sores/Fever Blisters <input type="radio"/> Yes <input type="radio"/> No</p> <p>Congenital Heart Disorder <input type="radio"/> Yes <input type="radio"/> No</p> <p>Convulsions <input type="radio"/> Yes <input type="radio"/> No</p> | <p>Cortisone Medicine <input type="radio"/> Yes <input type="radio"/> No</p> <p>Diabetes <input type="radio"/> Yes <input type="radio"/> No</p> <p>Drug Addiction <input type="radio"/> Yes <input type="radio"/> No</p> <p>Easily Winded <input type="radio"/> Yes <input type="radio"/> No</p> <p>Emphysema <input type="radio"/> Yes <input type="radio"/> No</p> <p>Epilepsy or Seizures <input type="radio"/> Yes <input type="radio"/> No</p> <p>Excessive Bleeding <input type="radio"/> Yes <input type="radio"/> No</p> <p>Excessive Thirst <input type="radio"/> Yes <input type="radio"/> No</p> <p>Fainting Spells/Dizziness <input type="radio"/> Yes <input type="radio"/> No</p> <p>Frequent Cough <input type="radio"/> Yes <input type="radio"/> No</p> <p>Frequent Diarrhea <input type="radio"/> Yes <input type="radio"/> No</p> <p>Frequent Headaches <input type="radio"/> Yes <input type="radio"/> No</p> <p>Genital Herpes <input type="radio"/> Yes <input type="radio"/> No</p> <p>Glaucoma <input type="radio"/> Yes <input type="radio"/> No</p> <p>Hay Fever <input type="radio"/> Yes <input type="radio"/> No</p> <p>Heart Attack/Failure <input type="radio"/> Yes <input type="radio"/> No</p> <p>Heart Murmur <input type="radio"/> Yes <input type="radio"/> No</p> <p>Heart Pacemaker <input type="radio"/> Yes <input type="radio"/> No</p> <p>Heart Trouble/Disease <input type="radio"/> Yes <input type="radio"/> No</p> | <p>Hemophilia <input type="radio"/> Yes <input type="radio"/> No</p> <p>Hepatitis A <input type="radio"/> Yes <input type="radio"/> No</p> <p>Hepatitis B or C <input type="radio"/> Yes <input type="radio"/> No</p> <p>Herpes <input type="radio"/> Yes <input type="radio"/> No</p> <p>High Blood Pressure <input type="radio"/> Yes <input type="radio"/> No</p> <p>High Cholesterol <input type="radio"/> Yes <input type="radio"/> No</p> <p>Hives or Rash <input type="radio"/> Yes <input type="radio"/> No</p> <p>Hypoglycemia <input type="radio"/> Yes <input type="radio"/> No</p> <p>Irregular Heartbeat <input type="radio"/> Yes <input type="radio"/> No</p> <p>Kidney Problems <input type="radio"/> Yes <input type="radio"/> No</p> <p>Leukemia <input type="radio"/> Yes <input type="radio"/> No</p> <p>Liver Disease <input type="radio"/> Yes <input type="radio"/> No</p> <p>Low Blood Pressure <input type="radio"/> Yes <input type="radio"/> No</p> <p>Lung Disease <input type="radio"/> Yes <input type="radio"/> No</p> <p>Mitral Valve Prolapse <input type="radio"/> Yes <input type="radio"/> No</p> <p>Osteoporosis <input type="radio"/> Yes <input type="radio"/> No</p> <p>Pain in Jaw Joints <input type="radio"/> Yes <input type="radio"/> No</p> <p>Parathyroid Disease <input type="radio"/> Yes <input type="radio"/> No</p> <p>Psychiatric Care <input type="radio"/> Yes <input type="radio"/> No</p> | <p>Radiation Treatments <input type="radio"/> Yes <input type="radio"/> No</p> <p>Recent Weight Loss <input type="radio"/> Yes <input type="radio"/> No</p> <p>Renal Dialysis <input type="radio"/> Yes <input type="radio"/> No</p> <p>Rheumatic Fever <input type="radio"/> Yes <input type="radio"/> No</p> <p>Rheumatism <input type="radio"/> Yes <input type="radio"/> No</p> <p>Scarlet Fever <input type="radio"/> Yes <input type="radio"/> No</p> <p>Shingles <input type="radio"/> Yes <input type="radio"/> No</p> <p>Sickle Cell Disease <input type="radio"/> Yes <input type="radio"/> No</p> <p>Sinus Trouble <input type="radio"/> Yes <input type="radio"/> No</p> <p>Spina Bifida <input type="radio"/> Yes <input type="radio"/> No</p> <p>Stomach/Intestinal Disease <input type="radio"/> Yes <input type="radio"/> No</p> <p>Stroke <input type="radio"/> Yes <input type="radio"/> No</p> <p>Swelling of Limbs <input type="radio"/> Yes <input type="radio"/> No</p> <p>Thyroid Disease <input type="radio"/> Yes <input type="radio"/> No</p> <p>Tonsillitis <input type="radio"/> Yes <input type="radio"/> No</p> <p>Tuberculosis <input type="radio"/> Yes <input type="radio"/> No</p> <p>Tumors or Growths <input type="radio"/> Yes <input type="radio"/> No</p> <p>Ulcers <input type="radio"/> Yes <input type="radio"/> No</p> <p>Venereal Disease <input type="radio"/> Yes <input type="radio"/> No</p> <p>Yellow Jaundice <input type="radio"/> Yes <input type="radio"/> No</p> |
|---|---|--|--|

Have you ever had any serious illness not listed above? Yes No

Comments: _____

To the best of my knowledge, the questions on this form have been accurately answered. I understand that providing incorrect information can be dangerous to my (or patient's) health. It is my responsibility to inform the dental office of any changes in medical status.

SIGNATURE OF PATIENT, PARENT, or GUARDIAN _____ DATE _____

Fresno Pro Dental

Dr. Nguyen & Dr. Le D.D.S
237 W. Shields Ave Fresno CA. 93705 (559)227-4120

Financial Policy

The following policy is enforced by this office. Please read carefully and make sure that you understand the following which applies to you before signing below.

INSURANCE PLANS: As a courtesy to our patients, at your dental visits, our office will verify your insurance coverage, give you an estimate of your insurance benefits. As a courtesy, we will also bill your insurance company for you. It is the patient's responsibility to supply us with the appropriate billing information. This includes current insurance company phone number, billing address, and any other information that is required in order to receive payment. You will be responsible for the full amount of our charges and we will collect the estimated co-insurance, co-payment, deductible, or non-covered benefits on the date of service. If there is any difference between the estimated amount received from the insurance company, you will receive either a refund or a bill for any further amounts owed.

CASH SERVICES: *Payment in full is expected at the time of service.* In order to keep our expenses down and offer the best care available, we are unable to provide in house financing. However we do offer payment plans that are available through an outside credit company. Please see any front office staff for information.

RETURNED CHECKS: If your check is returned unpaid, you will be charged \$25.00. The amount of the check and the service charge is to be paid immediately.

SHORT NOTICE CANCELLATION/MISSED APPOINTMENT: There is a \$25.00 fee charged to ALL appointments not given a 24 hour notice of cancellation.

I understand that any unpaid balance after 90 days is charged a yearly finance charge of 18%. I further understand that this finance charge is equal to 1.5% of my outstanding balance per month. I understand that if my account reaches collection status (90 days) and I make no effort to pay off my account, my account will be assigned to a collection agency.

I have read the above financial policy and understand my obligations as described.

Signature

Date

Fresno Pro Dental

Dr. Nguyen & Dr. Le
237 W. Shields Ave Fresno, CA 93705
(559) 227-4120

INFORMATION ABOUT INSURANCE

Dear Patient:

We are pleased that you have selected our office for your dental treatment. The following information is to help eliminate any questions you might have prior to your dental treatment. Please feel free to ask for an estimate prior to the treatment being performed.

Patient Health Benefit Plans (both medical and dental) are made available to employees or members through companies, Unions and associations and may vary considerably from one plan to the next. Insurance companies must place limitations on benefits so that they can "Package a Program" for a given price.

The range of benefits depends solely on what the purchaser (employer) wished to offer employees or members. Some plans cover as little as 30% or as much as 100% of covered services with most falling in the 50% to 80% range. Some plans exclude certain types of services (i.e.: splints, TMJ, general anesthesia, orthodontics procedures, implants) while other plans will cover a more complete range of dental health care services.

Some insurance plans base the amount of benefits on a chart or schedule of fees arbitrarily developed by insurance companies. For this reason, you may receive a lower percentage of the reimbursement level indicated on your plan. For example, if your plan states that it will pay 80% of the cost of treatment, they mean 80% of the fee arbitrarily determined by the insurance company, not the actual fee charged by your doctor. Many policies have failed to increase benefits with the increase in benefits with the increasing inflation. They may also fail to benefit new kinds of therapies.

As a courtesy to our patients, our office will correspond with your insurance company by phone for coverage and benefits information which we use to give you an estimate of your treatment. If specific information is needed, we will need to submit in writing to your insurance company for benefits. This process takes approximately 6-8 weeks. Maximum allowances, deductibles and eligibility can vary from patient to patient. If our office has obtained an authorization this does not always guarantee payment.

Although we are happy to assist you with your insurance billing needs, due to the number of different plans and policies available we are unable to have knowledge of each and every plan. If you have any questions regarding your specific benefits, please call your insurance company. Our primary goal is to improve and maintain your dental health needs.

_____ **PLEASE INITIAL**

Fresno Pro Dental

Dr. Nguyen & Dr. Le D.D.S
237 W. Shields Ave Fresno CA. 93705 (559)227-4120

Our On Time Appointment Policy

Your time is important to you, and we understand that. That's why we are making an on time commitment to you. We will make every effort to see you at your appointment time, and have your appointment finished at the appointed time. In order to make this possible, patient must arrive on time. If you are late for your appointment, we may have to reschedule you. That rescheduled appointment would be subject to our \$25.00 missed appointment fee.

Signature of patient/responsible party

Date

**FRESNO PRO DENTAL
PATIENT ACKNOWLEDGMENT OF RECEIPT OF
NOTICE OF PRIVACY PRACTICES**

I have received (or have been offered) a copy of this office's Notice of Privacy Practices. By signing this form, you are giving this office your consent to use and disclose health information about you for treatment, payment, and health care operation purposes.

Signature: _____

Patient Name: _____

Patient Representative (if minor): _____

Date: _____

Witness: _____

Additionally, by signing this form a 2nd time, I give my authorization to disclose health information

to: _____

to assist with treatment and/or payment for services and allow the above named person to pick up records or x-rays for the named patient.

Signature: _____

Patient Name: _____

Patient Representative (if minor): _____

Date: _____

Witness: _____

For Office Use Only

We attempted to obtain written acknowledgement of receipt of our Notice of Privacy Practices, but acknowledgement could not be obtained because:

- *Individual refused to sign*
- *Communications barriers prohibited obtaining the acknowledgements*
- *An emergency situation prevented us from obtaining acknowledgements*
- *Other (Please Specify) :* _____

Fresno Pro Dental

Dr. Nguyen & Dr. Le D.D.S

**CONSENT FOR USE AND DISCLOSURE
OF HEALTH INFORMATION**

SECTION A: PATIENT GIVING CONSENT

Name: _____
Address: _____
Telephone: _____ E-Mail: _____
Social Security #: _____

SECTION B: TO THE PATIENT –PLEASE READ THE FOLLOWING STATEMENTS CAREFULLY

Purpose of Consent: By signing this form, you will consent to our use and disclosure of your protected health information to carry out treatment, payment activities, and healthcare operations.

Notice of Privacy Practices: you have the right to read our Notice of Privacy Practices before you decide whether to sign this Consent. Our Notice provides a description of our treatment, payment activities, and healthcare operations, of the uses and disclosure we may make of your protected health information, and of other information matters about your protected health information. A copy of our Notice accompanies this Consent. We encourage you to read it carefully and completely before signing this Consent.

We reserve the right to change our privacy practices as described in our Notice of Privacy Practices. If we change our privacy practices, we will issue a revised Notice of Privacy Practices, which will contain the changes. Those changes may apply to any of your protected health information that we maintain.

You may obtain a copy of our Notice of Privacy Practices, including any revisions of our Notice, at any time by contacting:

Contact Person: **Charline or Corrina**
Telephone (559) 227-4120 Fax: (559) 228-6831
E-Mail: fresnoproductal@yahoo.com
Address: 237 W Shields Ave, Fresno CA 93705

Right to Revoke: You will have the right to revoke this consent at any time by giving us written notice of your revocation submitted to the Contact Person listed above. Please understand the revocation, and that we may decline to treat you or continue treating you if you revoke this Consent.

SIGNATURE

I, _____ have had full opportunity to read and consider the contents of this Consent form and your Notice of Privacy Practices. I understand that, by signing this Consent payment activities and health care operations.

Signature: _____ Date: _____

If this Consent is signed by a personal representative on behalf of the patient, complete the following:

Personal Representative's Name: _____
Relationship to Patient: _____

YOU ARE ENTITLED TO A COPY OF THIS CONSENT AFTER YOU SIGN IT.
Include complete Consent in the patient's chart.